Feeling Scarcity: Augmenting Human Feelings through Physicalizations of Energy Consumption, Attention Depletion and Animal Murder

Fabian Hemmert University of Wuppertal Wuppertal, Germany hemmert@uniwuppertal.de

Gina Lohkamp University of Wuppertal Wuppertal, Germany 1636350@uniwuppertal.de Gürkan Orak University of Wuppertal Wuppertal, Germany 1636360@uniwuppertal.de Alexander Salice University of Wuppertal Wuppertal, Germany 1646910@uniwuppertal.de

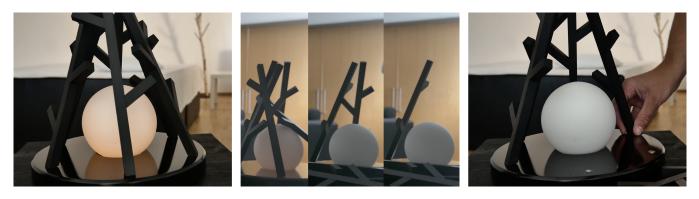


Figure 1: The 'Fireplace': a lamp that uses electromagnetically fixed logs to symbolize kilowatt hours used in the household and drops the logs over the course of a day, requiring users to carefully put the logs back, in order to restore electricity.

ABSTRACT

We describe the results of a design project about making scarce resources perceptible: a campfire-inspired lamp, a router, and a knife block. All three are 'designed for discomfort' and intended to serve as thought-provoking objects.

CCS CONCEPTS

• Human-centered computing \rightarrow Haptic devices.

KEYWORDS

limited resources, critical consumption, meat, attention, energy, haptic displays, shape-changing interfaces

ACM Reference Format:

Fabian Hemmert, Gina Lohkamp, Gürkan Orak, and Alexander Salice. 2020. Feeling Scarcity: Augmenting Human Feelings through Physicalizations of Energy Consumption, Attention Depletion and Animal Murder. In *Mensch und Computer 2020 (MuC'20), September 6–9, 2020, Magdeburg, Germany.* ACM, New York, NY, USA, 3 pages. https://doi.org/10.1145/3404983.3409998

MuC'20, September 6–9, 2020, Magdeburg, Germany

© 2020 Copyright held by the owner/author(s). Publication rights licensed to ACM. ACM ISBN 978-1-4503-7540-5/20/09...\$15.00 https://doi.org/10.1145/3404983.3409998

1 INTRODUCTION

Resources are limited. For a long time, this was an immediate experience: not enough food made people hungry. Not enough money let their pockets empty. Not enough energy left the lights out. As a side effect of globalization, the limitation of resources has become harder to feel, especially in industrialized countries: often, scarcity is something we *know* about, not something we *feel*. In a recent design project, we conceptualized three products that turn scarcity into experience. It focuses on meat, attention, and energy.

2 BACKGROUND

Research in the area of raising awareness for resource limitation is actively pursued. Regarding energy consumption, Zapico et al. have explored persuasive tools that promote low-carbon dioxide lifestyles [17], as well as eco-feedback visualizations [16]. Bang et al. propose a game to raise the awareness of domestic energy consumption [1]. The addictive [14] and often negative [9] effects of mobile social media consumption on attention and conversation have been widely explored [12, 13]. HCI projects in this area focus, for instance, on distractions while reading [4] and driving [10]. Lyngs et al. investigate means to self-regulate one's ICT use [11]. Regarding meat consumption, the effects of immersive video and head-mounted displays on choosing to adopt a vegetarian diet are explored by Fonseca et al. [6]. Wai et al. investigate interactive installations to foster animal sorrow [15], Casas et al. propose chatbots to encourage conscious consumption [3]. Farr-Wharton et al. show possible effects of mobile apps on food waste mitigation [5].

Permission to make digital or hard copies of all or part of this work for personal or classroom use is granted without fee provided that copies are not made or distributed for profit or commercial advantage and that copies bear this notice and the full citation on the first page. Copyrights for components of this work owned by others than the author(s) must be honored. Abstracting with credit is permitted. To copy otherwise, or republish, to post on servers or to redistribute to lists, requires prior specific permission and/or a fee. Request permissions from permissions@acm.org.



Figure 2: The 'Router': a shape-changing wireless access point which physically runs empty as data is used over the day (and, thus, attention diminishes). It also requires users to calmly touch it to restore connectivity, forcing them to pause and contemplate for a moment.

3 CONCEPTS

In this section, we present the concepts that were the result of our project. All three concepts below exist as non-functional prototypes.

3.1 Energy requires Effort

The 'Fireplace' (Fig. 1) is a lamp that is connected to a household's smart energy meter. It also includes wooden sticks, which are attached to the lamp with electromagnets. Each stick represents one kilowatt hour. As the lamp contains six sticks, it represents six kilowatt hours, which is the current worldwide average energy usage per capita [?].

Once one kilowatt hour has been used, a stick falls over. When all sticks have fallen over, the household's power connection is cut. To restore it, at least one stick must be placed back on the lamp. Its design is based on the idea of energy requiring work, which is made palpable for the user through the simple, archaic act of putting up logs of wood on a fireplace.

3.2 Data requires Attention

The 'Router' (Fig. 2) is a shape-changing wireless access point, which displays depleting attention over the course of a day through changes in its shape.

Its design is based on the idea of attention being a resource that is used up over the day. It is conceptualized to contain a vacuum chamber, from which air is evacuated as data is transmitted through the device. This leads to a hole emerging in the device's top. This will also reduce the available bandwidth. To resume full internet connectivity, users have to calmly stand by and touch the device, encouraged to contemplate for a moment.

3.3 Meat requires Murder

The 'Cut' (Fig. 3) is a knife block that emulates the brutality of killing an animal before eating meat. Its design is based on the idea of making the user experience how it feels to shove a knife into a living animal. Technically, it is conceptualized to consist of a brake system (similar to the one proposed in [8]), coupled to an audio system.

Figure 3: The 'Cut': a knife block that requires users to scan products before letting them cut, and – through a haptic feedback mechanism – requires them to brutally stab the knife back after cutting meat, causing a feeling similar to kill an animal.

A barcode scanner is used to scan the meat's packaging. Depending on the conditions under which the animal lived, it is harder to reinsert the knife into the block after cutting the meat with it. The block will resist, make sounds of a dying animal, and require the brutality of killing an animal to be exerted by the user.

4 **DISCUSSION**

We presented a series of design concepts, all of which were created to foster critical reflections of consumption.

As none of the concepts has been implemented as a functional prototype, their effect on actual usage remains unclear. Nonetheless, we hope to inspire future researchers to think about similar consumption-critical devices.

In that, this project is much inspired by Bardzell and Bardzell's concept of Interaction Criticism [2], as well as by Laschke and Hassenzahl's 'Pleasurable Troublemakers' project, which promote critical and reflective consumption through increased effort [7].

A knife block that rejects knives, a lamp that turns off the power and a router that disconnects from the internet – all of the above could be described as 'dysfunctional' products. However, the question arises what is actually dysfunct: the aforementioned products or our lifestyle.

Interestingly, human intellect doesn't seem to suffice when it comes to behavioral change in terms of meat, social media and energy consumption. We *know* that energy is scarce, we *know* that eating meat means killing animals, we *know* that smartphone usage undermines our relationships to our friends, our family and ourselves. Yet, we do not behave accordingly. Thus, this project seeks to show how human *feelings* can be augmented: stimulated through uncomfortable interactions with technology, and thereby potentially helping us to stop ignoring what we know.

5 CONCLUSION AND OUTLOOK

The described concepts are only concepts. Next, they should be implemented into functional prototypes, in order to test their impact on people's meat, data and energy consumption habits.

The side-effects of our global, digitalized economy make it hard for us to feel the limitations of our consumption. Helping people to experience these, and, consequently, to adjust their behavior accordingly, might be a quest worth pursuing.

Hemmert et al.

Feeling Scarcity

REFERENCES

- Magnus Bang, Carin Torstensson, and Cecilia Katzeff. 2006. The PowerHouse: A Persuasive Computer Game Designed to Raise Awareness of Domestic Energy Consumption. In Proceedings of the First International Conference on Persuasive Technology for Human Well-Being (PERSUASIVE'06). Springer-Verlag, Berlin, Heidelberg, 123–132.
- [2] Jeffrey Bardzell. 2009. Interaction Criticism and Aesthetics. In Proceedings of the SIGCHI Conference on Human Factors in Computing Systems (CHI '09). ACM, Boston, MA, USA, 2357–2366. https://doi.org/10.1145/1518701.1519063
- [3] Jacky Casas, Elena Mugellini, and Omar Abou Khaled. 2018. Food Diary Coaching Chatbot. In Proceedings of the 2018 ACM International Joint Conference and 2018 International Symposium on Pervasive and Ubiquitous Computing and Wearable Computers (UbiComp '18). Association for Computing Machinery, New York, NY, USA, 1676–1680. https://doi.org/10.1145/3267305.3274191
- [4] Sidney D'Mello, Kristopher Kopp, Robert Earl Bixler, and Nigel Bosch. 2016. Attending to Attention: Detecting and Combating Mind Wandering during Computerized Reading. In Proceedings of the 2016 CHI Conference Extended Abstracts on Human Factors in Computing Systems (CHI EA '16). Association for Computing Machinery, New York, NY, USA, 1661–1669. https://doi.org/10.1145/2851581. 2892329
- [5] Geremy Farr-Wharton, Jaz Hee-Jeong Choi, and Marcus Foth. 2014. Food Talks Back: Exploring the Role of Mobile Applications in Reducing Domestic Food Wastage. In Proceedings of the 26th Australian Computer-Human Interaction Conference on Designing Futures: The Future of Design (OzCHI '14). Association for Computing Machinery, New York, NY, USA, 352–361. https: //doi.org/10.1145/2686612.2686665
- [6] Diana Fonseca and Martin Kraus. 2016. A Comparison of Head-Mounted and Hand-Held Displays for 360° Videos with Focus on Attitude and Behavior Change. In Proceedings of the 20th International Academic Mindtrek Conference (Academic-Mindtrek '16). Association for Computing Machinery, New York, NY, USA, 287– 296. https://doi.org/10.1145/2994310.2994334
- [7] Marc Hassenzahl and Matthias Laschke. 2015. Pleasurable Troublemakers. In Steffen Walz and Sebastian Deterding. 167–196.
- [8] Fabian Hemmert, Alexander Müller, Ron Jagodzinski, Götz Wintergerst, and Gesche Joost. 2010. Reflective Haptics: Haptic Augmentation of GUIs Through Frictional Actuation of Stylus-Based Interactions. In Adjunct Proceedings of UIST '10. ACM, New York, NY, USA, 383–384. https://doi.org/10.1145/1866218.1866231

- [9] Ethan Kross, Philippe Verduyn, Emre Demiralp, Jiyoung Park, David S. Lee, Natalie Lin, Holly Shablack, John Jonides, and Oscar Ybarra. 2013. Facebook Use Predicts Declines in Subjective Well-Being in Young Adults. *PLOS ONE* 8, 8 (14 Aug. 2013), e69841+. https://doi.org/10.1371/journal.pone.0069841
- [10] Joonbum Lee, John D. Lee, and Dario D. Salvucci. 2012. Evaluating the Distraction Potential of Connected Vehicles. In Proceedings of the 4th International Conference on Automotive User Interfaces and Interactive Vehicular Applications (AutomotiveUI '12). Association for Computing Machinery, New York, NY, USA, 33–40. https: //doi.org/10.1145/2390256.2390261
- [11] Ulrik Lyngs. 2018. A Cognitive Design Space for Supporting Self-Regulation of ICT Use. In Extended Abstracts of the 2018 CHI Conference on Human Factors in Computing Systems (CHI EA '18). Association for Computing Machinery, New York, NY, USA, Article SRC14, 6 pages. https://doi.org/10.1145/3170427.3180296
- [12] Shalini Misra, Lulu Cheng, Jamie Genevie, and Miao Yuan. 2014. The iPhone Effect: The Quality of In-Person Social Interactions in the Presence of Mobile Devices. *Environment and Behavior* 48, 2 (1 July 2014), 275–298. https://doi.org/ 10.1177/0013916514539755
- [13] L. Srivastava. [n.d.]. Mobile Phones and the Evolution of Social Behaviour. Behaviour and Information Technology 24, 2 ([n.d.]), 111+. https://doi.org/10. 1080/01449290512331321910
- [14] Ofir Turel, Qinghua He, Gui Xue, Lin Xiao, and Antoine Bechara. 2014. Examination of Neural Systems Sub-Serving Facebook "Addiction". Vol. 115. https: //doi.org/10.2466/18.PR0.115c31z8
- [15] Lai Chun Wai, Leung Yi Hang, Lui Sze Mei, Ng Siu Tak, and Yuen Kin Hang. 2015. Dear Human. In SIGGRAPH ASIA 2015 Art Papers (SA '15). Association for Computing Machinery, New York, NY, USA, Article 6, 5 pages. https://doi.org/ 10.1145/2835641.2835647
- [16] Jorge Luis Zapico, Cecilia Katzeff, Ulrica Bohné, and Rebecka Milestad. 2016. Eco-Feedback Visualization for Closing the Gap of Organic Food Consumption. In Proceedings of the 9th Nordic Conference on Human-Computer Interaction (NordiCHI '16). Association for Computing Machinery, New York, NY, USA, Article 75, 9 pages. https://doi.org/10.1145/2971485.2971507
- [17] Jorge Luis Zapico, Marko Turpeinen, and Nils Brandt. 2009. Climate Persuasive Services: Changing Behavior towards Low-Carbon Lifestyles. In Proceedings of the 4th International Conference on Persuasive Technology (Persuasive '09). Association for Computing Machinery, New York, NY, USA, Article 14, 8 pages. https://doi.org/10.1145/1541948.1541968